



Unify

Certified Implementation & Support Specialist OpenScape Business

Certification has been presented to

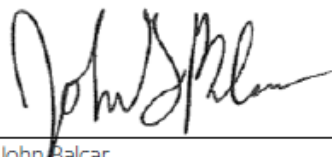
Alain Arnold

In recognition of the successful completion of all
certification requirements of Unify Academy.

28/09/2018

Valid for 2 years

Cert. No: 137328



John Balcar
Global Director
Unify Academy

UNIFY Harmonize
your enterprise

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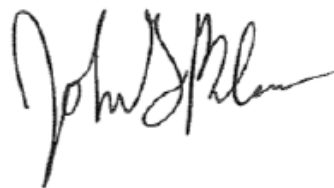
Implementation & Support Specialist OpenScape Business

Alain Arnold

has passed a theoretical examination covering the following topics

- System and hardware overview
- Overview of Features
 - System and station features
 - UC Smart features
 - Attendant features
- Internet Telephony
- Licensing Concept
- Installation, system start up and configuration
- Backup and Restore
- Software Update concept
- UC Smart applications
- Mobility myPortal to go
- Smart Voicemail
- Serviceability and Maintenance
- Remote Access

The Implementation & Support Specialist OpenScape Business has been awarded.



John Balcar
Global Director
Unify Academy

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